



Center for Healthy Communities

Medicaid Outreach Consortium

December 18, 2013

8:30-10:00 am

Opportunity Center, 907 West Fifth Street

Minutes

Attendees: Jeff Adkins, Molina Healthcare; Teresa Bates, PHDMC; Cindy Bradley, CHC; Kimberly Conner, CHC; Trey Daly, Enroll America; Karri Marshall, Dayton Metro Library; Autumn McKinley, Enroll America; Michelle Nelson, CAP/VISTA; Cyndi Potter, Paramount Advantage; Catherine Rauch, FCFC; Joy Schwab, Dayton Metro Library; Joseph Smith, CareSource

Assign Meeting Roles

Facilitator: Kimberly Conner

Recorder: Cindy Bradley

Scribe: Joseph Smith

Timekeeper: Teresa Bates

MOC Mission Statement: *To empower community members through education to make informed healthcare decisions by bringing a local focus to federal and state Medicaid policy.*

1. Introductions and welcome

Kim welcomed everyone to the Medicaid Outreach Consortium meeting. Each individual introduced themselves.

The minutes were reviewed for November, Teresa Bates motioned the minutes be accepted and Karri Marshall seconded the motion for the minutes.

2. ACA/Marketplace Stakeholder Reporting –

- Joy Schwab reported the Dayton Metro Library has posted information about the ACA/Marketplace on their website. The library has hosted programs about the ACA and has more events in the next few months. Stacia Dawson and Aaron Morman both CACs, have been at the events to help educate and enroll community members. The main library has a computer lab with 18 computers. Karri Marshall reported the West Carrollton Branch has a table set up with paper applications and additional information about the ACA/Marketplace. She has noticed people are taking the paper applications instead of completing the form online. At the branch in West Carrollton, they set aside time slots where community members can come in and use the laptops to register.
- Joseph Smith reported open enrollment is over for the consumers on Medicaid. Joseph is also working with educating the community about

the Medicaid expansion. CareSource is an option in the Marketplace. Joseph along with others around the table attended a Health Fair at Drew Health Center on Monday, December 16.

- Teresa Bates explained she has been busy helping clients who have received letters about enrolling in the Medicaid expansion finish the enrollment process.
- Jeff Adkins has been educating individuals about the tax credit associated with the ACA. Molina is also an option in the Marketplace.
- Cyndi Potter reported Paramount Advantage is not part of the ACA/Marketplace but has been working on the Medicaid expansion.
- Michelle Nelson reported the partnership with Retired Senior Volunteer Program has been signed. A volunteer coordinator has been hired and working on putting ads out about becoming a CAC. They currently have 10 interested, 10 on board and 10 waiting to be interviewed. The volunteers will work between 15-20 hours a week. Half of them do not qualify for the stipend that is offered through the program. Michelle is in the process of getting background checks on all of the volunteers. The training for CACs start on December 30 and a goal to have them helping to enroll individuals by the middle of January.
- Kim Conner noted she would like for the CACs and Navigators to report monthly how many individuals they are enrolling.
- Autumn McKinley reported she contacted Ron Irvine and he wasn't able to make this meeting but plans to attend in January. She also spoke with Matt from Cognosante and he plans to attend the January meetings also. Teresa Law an organizer with Enroll America is now working in the Dayton/Springfield area. She will working with the faith base community. Teresa will also work at getting some volunteers into locations where there is a lot of interest in getting information about the ACA/Marketplace. Teresa can be contacted at tlaw@enrollamerica.org. Enroll America will be taking a break from December 24, 2013 through January 2, 2014. The goal over the next three months is to get more involved in the faith community.
- Trey Daly reported healthcare.gov has been working better than before. People are able to get in and get enrolled with little to no problems. Another option to apply online for Medicaid in Ohio is benefits.ohio.gov. The consortium viewed an online tutorial about the benefits.ohio.gov website. The online tutorial walked you through how to submit an online application and where the application was sent. Consumers under the poverty level are encouraged to apply through the state website instead of the federal site. Questions can be answered by calling the Ohio Consumer Hotline 800-324-8680. When individuals are applying for Medicaid, they need to include all individuals they claim on their income tax forms or who claims them not everyone in your household.
- Assisters are able to use either the federal or state websites to help get consumers enrolled.
- The paper form for the Medicaid expansion is 7216. This form is available on the County Job and Family services website. It is

suggested to fax or email the form so there is record of the form being sent.

- It was suggested to have the fact sheet/information updated with all important dates, CACs and Navigators with their contact information. Please send all updates and fact sheets to Cindy and she will pull the information together.
- Autumn noted starting in January, Teresa Law will be setting up education sessions for community members. Enroll America publicized their events at getcoveredamerica.org. Autumn would like for the consortium to help publicized the events and add them to the events calendars.

Agency Announcements/Updates

Michelle Nelson is in the process of planning an event to help get the word out about ACA/Marketplace during the MLK event on January 20, 2014. She is going to contact the Dayton MLK chapter to see what needs to be done to be a part of it. She will update everyone in January.

3. Review Next Steps

Kim would like CACs and Navigators to report the number of individuals they have enrolled and update the consortium monthly.

Kim will follow up with Stacia and Aaron about taking the lead of marketing and communication.

Teresa B. will contact the Foodbank.

All organizations who have flyers with information about the Health Insurance Marketplace will send them to Cindy.

Topics for the next meeting: training in 2014(Community people or providers/healthcare professionals); update of enrollment; stakeholders reporting (how many enrolled and what's happening with volunteer community).

Michelle will talk to Deb about CAP taking the lead role for the education training.

Follow ups from the November meeting:

Deb will contact HelpLink 2111 and St. Vincent de Paul.

Stacia will reach out to ministers in the area.

Stacia and Aaron will confirm with their supervisor about taking the lead on marketing and communication.

Adjournment – 10:00AM

Next meeting: Wednesday, January 15, 2014

Facilitator: Kim Conner

Recorder: Cindy Bradley

Scribe: MOC Volunteer

Timekeeper: MOC Volunteer