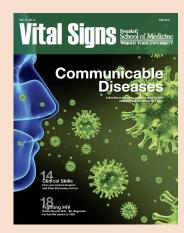
Boonshoft School of Medicine Vision

To progress as a preeminent community-based medical school that advances new models of academic excellence and community health care.

Boonshoft School of Medicine Mission

To educate culturally diverse students to become excellent physicians by focusing on generalist training that is integrated, supported, and strengthened by specialists and researchers, all of whom value patient-focused care, community service, and research, and have passion for improving health in their communities.







Office of Advancement

MARKETING AND COMMUNICATIONS - FY 2019-2020

The Office of Marketing and Communications (MarCom) is a one-stop strategic resource composed of creative services, brand management, media relations, and public affairs to promote the mission and vision of Boonshoft School of Medicine (BSOM) and Wright State Physicians (WSP).

Target Audiences

Our main target audiences are:

Prospective students – give the applicants knowledge of BSOM's culture, curriculum, and opportunities. Current students – promote club and volunteer opportunities, newsletters for career opportunities, and promote milestone events

Medical school community – develop marketing materials for 33 individual departments, centers, and programs

Dayton community, region, °and national – serve as liaison for media experts and the media Alumni – promote alumni events and donation opportunities

Prospective patients – increase WSP number of patients through the marketing plan Current patients – increase awareness of all departments to current patients for referrals

This Year's Highlights

The overall marketing goal is to increase awareness of the medical school's patient-focused care, community service, and research.

Marketing and Communications planned for the 40th Anniversary of the first graduating class from the medical school with many events and activites. A special logo was designed, as well as a timeline section added to the Spring 2020 Vital Signs publication. Social media posts every Thursday for #ThrowbackThursday highlighted a different class year. Reunion Weekend included a special all-class celebration in honor of the 40th anniversary. Due to the COVID-19 pandemic all Reunion Weekend activites had to be cancelled.

Marketing and Communications was crucial in communicating the virtual Match Day and virtual Graduation this year. Both events going to virtual due to the COVDI-19 pandemic.



Rural Report



Marketing projects for FY 19-20:

Projects	1,045
Media inquiries	65
Web updates	458
Videos	12
Press releases	66
Social media posts	1,258

New projects this year:

Vital Signs – Fall 2019 *Vital Signs* – Spring 2020 Wright Rural Medical Scholars *Rural Report* newsletter Master of Public Health department rebrand

MarCom personnel changes:

Josh Trippier, Web Designer/Videographer, was hired in November 2019. Eric Drewes, Web Designer/Videographer, resigned in July 2019.

Identity and Logo Standards

The Wright State University Boonshoft School of Medicine and Wright State Physicians brand guidelines set identity standards for all school and physician practice communications. All products from the office follow these standards. MarCom advises other departments on branding looks and messaging, and works closely with Printing Services and Consolidus to ensure guidelines are followed.

Communication Products

Publications such as *Vital Signs* promote progress and share information about the school. MarCom maintains a database of story ideas to incorporate into university and school publications and local media.

The office also assists with newsletters, brochures, and promotional materials and offers consultation for printing needs to develop layouts in line with university and school guidelines.

Vital Signs

Winter 2019 - print and digital versions Spring 2020 - digital version

Departmental newsletters

Physician Leadership Development Program – bi-annually Pharmacology Toxicology – three/year Career Services – as needed Dean's Update – as needed Diversity and Inclusion – monthly Dermatology – as needed Family Medicine – as needed Weekly Huddle - weekly Rural Report - quarterly





Wright State Physicians



Wright State Physicians

The office creates layouts for all Wright State Physicians departments and manages marketing, and promotional items. These include:

Advertisements Brochures Folders Signage Identity system Postcards Email Newsletters Flyers

MarCom develops and tracks marketing plans, writes press releases, and promotes events. MarCom is also part of WSP's new employee orientation and monthly leadership meetings.

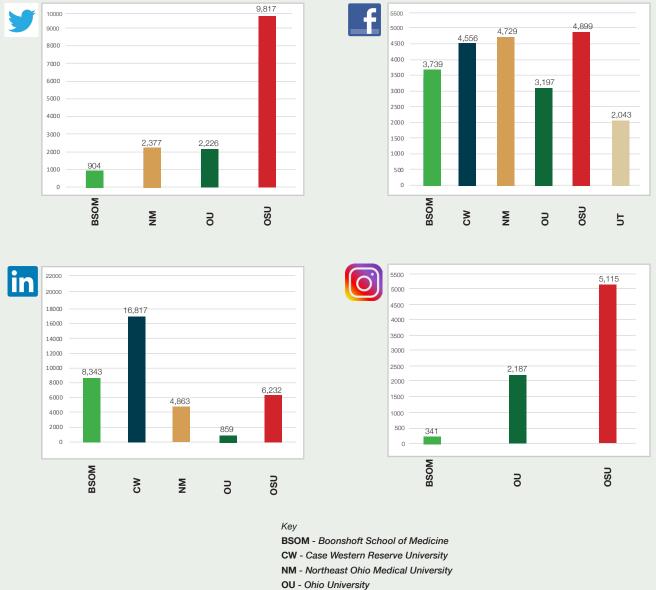
New projects this year:

Student health services marketing E-cards WSP marketing plan for 2019-2020 WSP Weekly Huddle New provider leave behind cards



Social Media

MarCom manages and posts on Facebook, Twitter, LinkedIn, and new in March of 2020, Instagram, tracking what are the largest trending stories. The office also sends our posts to the departmental social media managers. The graphs below compare BSOM's social media followers to other Ohio medical schools.



- OSU Ohio State University
- UT University of Toledo

Top social media posts 2020

Mary C. McCarthy, M.D., FACS, induction into ACS Invitation to virtual graduation Convocation 2019 promotion Graduation 2020, faculty message to students

Number of people reached

8,736
8,330
7,100
5,856

Event Promotion

MarCom supports many events throughout the year. This consists of press releases, invitations, flyers, programs, email campaigns, website updates, speech writing, and award orders.

These events include:

Academy of Medicine dinner Advancement departmental receptions Alpha Omega Alpha Honor Society Anatomical Gift Program ceremony Central Research Forum Convocation Dermatology skin cancer screening GHI dinner and silent auction Gold Humanism Honor Society Graduation Holocaust and Medicine speaker series Horizons in Medicine LGBTQ Leadership in Medicine conference Mahogany Medical Gala Match Day Medicine Ball Medical-Spirituality Conference Pathology conference Reachout 5k **Reachout Unevent** Reunion Residency graduations: Psychiatry, Neurology, Plastic Surgery and Obstetrics and Gynecology Student National Medical Association Graduates dinner gala Student Clinician ceremony Student Leadership conference Welcome to Education Life and Learning (W.E.L.L.) Multiple Remen Institute for the Study of Health and Illness (RISHI) events







Online Communications

The office is responsible for managing the school's website and the Wright State Physicians website and offers web publishing for all school-affiliated offices and programs. MarCom provides design and production services that meet accessibility, branding, and copyright guidelines. The office helps with e-newsletters and multimedia presentations. The office is responsible for official

social media accounts and implement strategies according to the university's policies.
Websites

Boonshoft School of Medicine Wright State Physicians Average 13 weekly updates on websites 3,260 pages 662 pages

2019-20 website page views

Boonshoft School of Medicine Website - 665,803 page views Wright State Physicians - 72,582 page views Wright State Physicians Intranet - 38,998 page views

2019-20 most visited BSOM webpages

Admissions	40,572
Article - Frequent Flyers Beware Simple Steps can Prevent Economy Class Ssyndrome	31,184
Prerequisites and Applications	24,480
Education	15,224

2019-20 most visited WSP webpages

Find a Doctor	23,965
For Patients	24,593
Our Specialties	6,432
Psychiatry	4,146
Dermatology	5,107



Videography

The Office of Marketing and Communications offers short-format video services to highlight departments, programs, and testimonials.

Videos

Boonshoft School of Medicine Wright State Physicians (includes educational sessions)

56

10

66

Media requests and inquiries

Experts that were quoted: Experts who did not reply to media, or story was cut: 20 (31%)

Media Relations

The office is the principal liaison between the medical school and the media. MarCom coordinates efforts with the university's Office of Communications. The office connects subject experts to media inquiries. MarCom is also the contact for crisis communications and will work with departments and individuals for how to handle the media.

There were 65 total media requests and inquiries.

Press releases Boonshoft School of Medicine Wright State Physicians Total



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DEVELOPMENT - FY 2019-2020

Fundraising:

July 1, 2019-June 30, 2020

Goal\$750,000.00Raised\$845,130.75 (as of May 31, 2020)

Proposals:

Physician Charitable Foundation: Requested \$50,000 to purchase a Cardionic CardioSim Machine. The request was denied due to all the funds being directed to COVID-19-related proposals.

Fundraising Activities:

Fall appeal, FY19 fall direct mail results:

2,674 mailed pieces 67 gifts totalling \$20,717

#GivingTuesday:

44 gifts totalling \$5,552

Spring appeal: 28 gifts totalling \$6,830

.

Academy of Medicine dinner and appeal: Amount raised: \$8,800 Number of gifts: 30 Advancement communicated with and secured speakers, Michael Dulan, M.D. and Rosalind Moore-Dulan, M.D. AOM donated \$1,000.00 to student affairs to partially sponsor BSOM M1s welcome picnic *Academy of Medicine dinner event was cancelled due to the COVID-19 pandemic

White Coat appeal (To purchase new stethoscopes for all incoming medical students.):

Mailed to 3,787 alumni Secured: \$12,750 Number of Gifts: 52

Campus scholarship and innovation campaign (CSIC):

Participation: 124 donors Amount raised: \$503,238

Stewardship:

Planned, organized and implemented student thank-you note writing session with over 40 students participating to thank over 75 scholarship donors

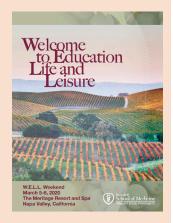
Planned, organized and implemented second annual Dayton Campus volunteer faculty thank-you event Planned, organized and implemented first annual Thank-a-thon phone call session with 19 students

participating to thank donors, 400 BSOM donors contacted Mailed over 500 birthday cards to prospective donors/alumni Mailed personal thank-you notes to over 50 donors Mailed White Coat Campaign thank-you cards to 63 donors

7







Hosted Events: In-person contact with 693 alumni and faculty:

Boonshoft School of Medicine events: 7 event	ts, 3 cancelled, 267 total a	ttendees	
Convocation	July 7, 2019	Dayton, OH	
Reunion Weekend 2019	July 19-21, 2019	Dayton, OH	
Preceptor Thank You event	October 9, 2019	Dayton, OH	
WELL Weekend, Napa Valley	March 5-8, 2020	Napa Valley, CA	
Academy of Medicine annual dinner	April 2020 – cancelled	Dayton, OH	
Medical Spirituality conference	April 2020 – cancelled	Dayton, OH	
Graduation reception	May 2020 — cancelled	Dayton, OH	
Department receptions/meetings: 8 events, 3 cancelled, 114 attendees			
Family Medicine Leadership Council meeting	October 5, 2019	Dayton, OH	
Department of Family Medicine reception	September 26, 2019	Philadelphia, PA	
Department of Emergency Medicine reception	October 28, 2019	Denver, CO	
Department of Surgery reception	October 22, 2019	San Francisco, CA	
Department of Pediatrics reception	October 27, 2019	New Orleans, LA	
Department of Dermatology reception	March 2020 — cancelled	Denver, CO	
Rural Health Volunteer Thank-You reception	April 2020 — cancelled	Celina, OH	
Department of Psychiatry reception	April 2020 — cancelled	Philadelphia, PA	
Cultivation events: 26 events, 312 attendees			
Lauren Daigle- Nutter Center suite	August 24, 2019	Dayton, OH	
Mercy Me — Nutter Center suite	October 24, 2019	Dayton, OH	
Disney On Ice — Nutter Center suite	November 3, 2019	Dayton, OH	
Monster Trucks — Nutter Center suite	November 24, 2019	Dayton, OH	
Sesame Street Live - Nutter Center suite	November 27, 2019	Dayton, OH	
Trans Siberian Orchestra — Nutter Center suite	November 30, 2019	Dayton, OH	
Harlem Globetrotters — Nutter Center suite	December 31, 2019	Dayton, OH	
Impractical Jokers — Nutter Center suite	January 10, 2020	Dayton, OH	
WWE Live — Nutter Center suite	January 11, 2020	Dayton, OH	
Paw Patrol – Nutter Center suite	February 22, 2020	Dayton, OH	
WSU Men's Basketball - Nutter Center suite	Season – 16 games	Dayton, OH	

Professional Development:

Association of Fundraising Professionals (AFP) meeting Participate in various online programs

2020 Group on Institutional Advancement National Conference, April 2020 — cancelled due to COVID-19 pandemic

Assisted with Student Activities:

Global Health Initiative Symposium Reach Out 5K